



OFFICE OF NAVAJO NATION HUMAN RIGHTS COMMISSION

P.O. BOX 129 | ST. MICHAELS, NAVAJO NATION (AZ) 86511
PHONE: (928) 871-7436 | FAX: (928) 871-7437

Immediate Release:

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Federal Trade Commission hired JND Legal Administration to oversee Tate's Auto Settlement refunds.

St. Michaels, Navajo Nation (ARIZ) – The Navajo Nation Human Rights Commission is pleased to announce the Federal Trade Commission hired *JND Legal Administration* to oversee the refund process for eligible Consumers who purchased a vehicle from Tate's Auto after January 1, 2013 and later had their vehicle repossessed.

According to the FTC website *JDN Legal Administration* will be sending out emails to people who are eligible for the refund. The email address TatesAuto@jndla.com is the official email that will be sent out to individuals with information as to how to receive the refund. If you receive an email from TatesAuto@jndla.com FTC recommends to follow the instructions in the email. The email will also provide options of updating your mailing address to receive a physical check or request to have the refund to be delivered via PayPal.

If you have not received an email and believe you are eligible for the settlement refund please call 1-888-964-0009 to check if you are eligible. For more information about the refund process please visit the FTC's website: <https://www.ftc.gov/enforcement/refunds/tates-auto-refunds>.

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See attached PDF for information from the Federal Trade Commission's refunds website.



FEDERAL TRADE COMMISSION
PROTECTING AMERICA'S CONSUMERS

Tate's Auto Refunds

April 2022

FTC Plans to Send Payments to Eligible Tate's Auto Customers

The FTC plans to send payments to more than 3,000 people who financed a car or truck at a Tate's Auto dealership after January 1, 2013, and later had the vehicle repossessed.

According to an FTC lawsuit, Tate's Auto lied to lenders about people's income and down payment amounts. Many people got loans they couldn't afford to pay back. Tate's Auto agreed to pay \$450,000 to settle the charges. The FTC plans to use the settlement money to provide refunds.

If you think you may be eligible for a payment, here's what you need to know:

- The FTC hired JND Legal Administration to oversee the refund process.
- JND is sending emails to people who are eligible for a payment. Legitimate emails about this settlement will come from TatesAuto@jndla.com.
- If you get an email, please follow the instructions. You can confirm or update your mailing address, or request a PayPal payment instead of a check.

If you don't get an email but think that you may be eligible for a payment, please call 1-888-964-0009.

We will update this page as new information becomes available.

You can find answers to common questions about refund payments on [our FAQ page](#).

Consumer Information

- [Car dealer deceived consumers & falsified info](#)

Related News

- [FTC Obtains \\$450,000 Settlement in Tate's Auto Group Case](#)
• [Auto Dealer Group to Cease Business Operations As Part of FTC Settlement](#)

- [Auto Dealer Group to Cease Business Operations As Part of FTC Settlement](#)
- [FTC Charges Auto Dealerships in Arizona and New Mexico with Falsifying Consumers' Information on Financing Documents](#)